Atlanta, GA December 7, 2010: Telecom Service of Atlanta (TSA), the 30 year leader in telephony technology and solutions, today announced the release of its latest product, TSA TEAM (Total Enterprise Asset Monitoring and Management). TSA TEAM is a software solution that provides subscribers with total asset monitoring, management and notification of problems and system performance. TSA will respond to any problem based upon the subscriber's customized action plan.

Andrew Carrega, lead TSA engineer and product developer explains, "All this functionality is available by installing our proprietary thin client agent on the devices to be monitored. This enables TEAM to perform activities like network monitoring, desktop management, remote control, patch and software inventory, etc. "

Carrega went on to explain, "Our solution monitors the devices for availability and performance. It queries only the performance counters of the devices like CPU, memory utilization and returns the output to our TEAM server for processing. " When asked about the security of the transmission of device status data, Mr. Carrega stated, "The data sent by TSA TEAM Agent is encrypted and transmitted via a SSL enabled communication layer to the TEAM server and is completely secure."

Keith Henderson, sales and marketing principle for TSA said "Our proactive approach helps us strengthen our relationship and serve our client's needs. It's better to fix things before they go wrong or get worse than wait until the problem escalates and the assets crash." Henderson elaborated, "Our TEAM solution simplifies the management of our client's desktops, servers, and networks regardless of their geograpy and size. TSA TEAM is packed with all the essential features that a Remote Systems Management solution should offer"

Henderson stressed that TSA TEAM is cost effective and scalable. "We can monitor one device or a complete enterprise of 5,000 or more devices and have a response for each based upon the client's instructions. And each device can be monitored for pennies a day ". The TSA TEAM NOC is in the cloud and managed from the company's carrier grade colocation center at 55 Marietta Street in Atlanta. The TSA center offers: multi-homed Tier 1 bandwidth providers, a top of the line network optimizer, dual A/B power, N+1 air conditioning, back-up generators and 24 hour facility monitoring and is also available for client colocation and disaster recovery needs.

About Telecom Service of Atlanta: For over 30 years, TSA and its operating divisions, have installed, maintained and serviced business communications systems throughout the Southeastern U.S. We partner with businesses to help solve the technology challenges they face today. Our mission is to provide BUSINESS solutions through the effective implementation of TECHNOLOGY based communications systems. As a result, you get more than the solution; you receive the experienced service and support that builds lasting customer relationships. TSA proudly represent such highly regards telephony brands as: Digium, CRI, Polycom, Adtran, Vartel, Wilson Electronics and is a Certified Microsoft Partner. For more information, contact Louis Lewow at 678-513-5662 or email him at Louis@tsaatlanta.com